

Ed,

May 4, 2001

Thanks for your hard work and dedication while at GTC. Instituting change is no easy task, however you have helped us progress in the right direction in many ways.

Kelsie Daniels.

Subj: Thank You ☐

Date: 5/8/01 ☐

To:kelsie.daniels@gatrans.com, michael.porter@gasoc.com ☐

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Kelsie, thanks for the mug and the nice card. It's a source of pride to be described as having helped GTC ☐ progress in the right direction.☐

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Mike and team, thanks for the lunch. In many companies, a consultant is regarded as an outsider; you helped ☐ make it possible for me to contribute because you invite comments and participation.☐

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I appreciate the kind words from all, and I'll look forward to the opportunity to serve GTC and the "Family of ☐ Companies" in the future.☐

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Best regards,☐

☐

--Ed☐

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