



RESOLUTION TRUST CORPORATION

Resolving The Crisis
Restoring The Confidence

May 31, 1994

COPY

Mr. Ed Johnson
Office of Field Accounting
and Asset Operation

Dear Ed:

It is with great pleasure that I extend to you my SINCERE CONGRATULATIONS for your achievement! In recognition of your data quality efforts on the Real Estate Owned Management System (REOMS), you have been awarded the RTC Data Quality Award in the categories of *Creation of an Innovative Improvement Method or Practice* and *Actual Clean-up of Data*.

The analytical skill and initiative you displayed in the creation of a new process for identifying the highest priority mission critical data and utilizing the process to clean up that data has resulted in a major contribution to the effectiveness of our Data Quality Program. You may take pride in knowing that you were selected because your work in data quality was very valuable and can be used to guide the efforts of many RTC personnel in the preparation of their Data Quality Action Plans.

Please accept my personal congratulations for sharing the REOMS work with us. Keep up the good work!

Sincerely,

A handwritten signature in cursive script that reads "Edward D. Mahaney". The signature is written in dark ink and is positioned above the typed name.

Edward D. Mahaney
Vice President
Department of Information Resources Management




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August 20, 1993

MEMORANDUM TO: David J. Wisnewski
Vice President
Field Operations and Accounting
Atlanta Financial Service Center

FROM: Lamar C. Kelly, Jr.
Senior Vice President for
Asset Management and Sales 

SUBJECT: REOMS Data Integrity Assistance

On behalf of the Resolution Trust Corporation, I would like to express my gratitude for the support and direction provided by the Atlanta Financial Service Center during the development and implementation of the REOMS National Data Integrity Program (NDIP). Without your assistance, we could not have achieved the significant improvements that have been made in REOMS data integrity. The most recent reports indicate that we have attained our goal of 98% accuracy, based on system-detectable errors, with room to spare! This is a remarkable accomplishment that has substantially improved the RTC's ability to provide correct and timely asset information to the public, Congress and other interested parties.

There are three people in particular from the Atlanta Financial Service Center that have made significant contributions to the REOMS National Data Integrity Program. Ross Coppage, Scott Comeaux and Ed Johnson have provided valuable advice and direction, as well as many hours of programming and reporting assistance, to develop the NDIP reports, files, and other key components of the program. Mr. Coppage, Mr. Comeaux and Mr. Johnson have spent a great deal of time working with Headquarters staff to plan and develop the National Data Integrity Program. Further, Mr. Coppage generously offered the use of one of his group's contractors and contractual vehicles so that the NDIP could be developed in a flexible environment and implemented quickly. This contractor, Ed Johnson, performed all of the programming of the initial NDIP reports and files, and showed great skill and patience during the development process. He continues to serve as a reference source and advisor to the contractors that Headquarters now has in place to run the NDIP reports and programs; his assistance and expertise are greatly appreciated.

The RTC recognizes and appreciates the support your office has provided during the development and implementation of the REOMS National Data Integrity Program. Without the resources and assistance provided by the Atlanta Financial Service Center, the RTC could not have succeeded in cleaning up the data in REOMS by this time, nor in developing a program to ensure that a high level of REOMS data integrity is maintained on an on-going basis. Again, I would like to express a sincere "thank you" on behalf of the entire Corporation for your contributions to this effort.

cc: Mr. Horton
Mr. Dudley
Mr. Thompson
Mr. Crum
Mr. Drown
Ms. Durkee
Mr. Reichert
Mr. Coppage
Mr. Comeaux
Mr. Johnson ✓

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William M. Dudley, Vice President, Atlanta Office

August 17, 1993

Ed Johnson
Windham/Brannon
c/o Resolution Trust Corporation
225 Peachtree Street, N.E.
Atlanta, Georgia 30303

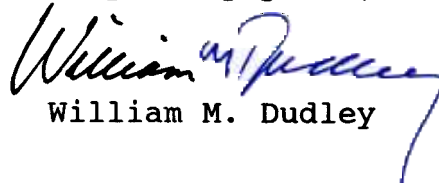
Dear Mr. Johnson:

This is to express my appreciation for your important role in the success of Atlanta RTC's reduction in the overall error rate of the Real Estate Owned Management System (REOMS). The results of decreasing the Tampa/Atlanta asset data element error rate from over 47% in January, 1993 to its current level of just .86% is phenomenal.

I recognize your valuable contributions as a member of the Atlanta REOMS Committee. During 1993 you and the other individuals involved with this project have effectively reduced the number errors in the REOMS system from a high in November, 1992 of 12,740 to its current level of only 163.

Given the magnitude of the challenge and these results, I salute you for a job well done.

Very truly yours,


William M. Dudley

cc: Dave Wisnewski
Nancy Yost-Clements
Meridith Jarrell
Ross Coppage
Scott Comeaux